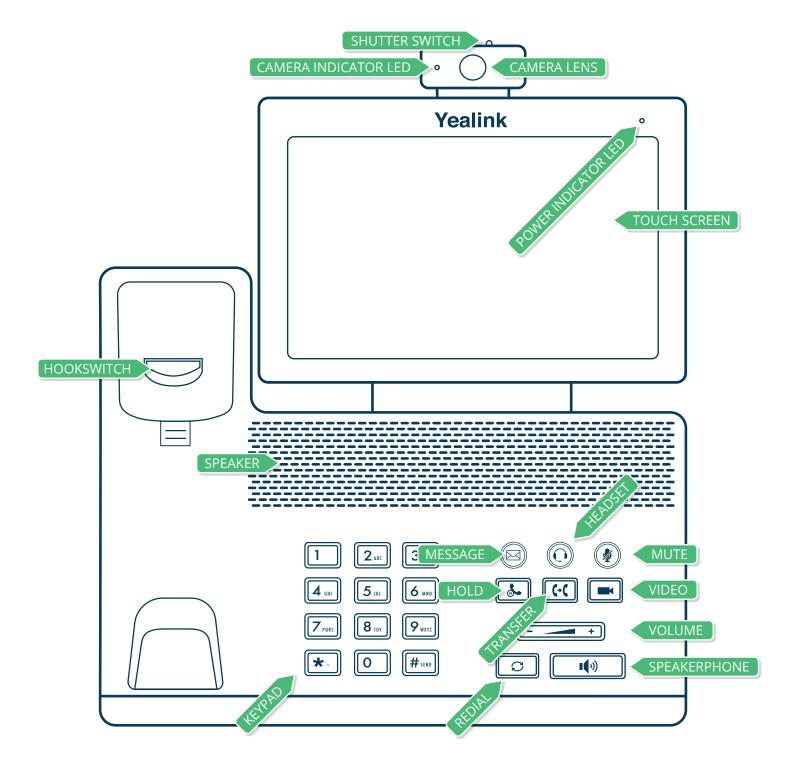
Yealink VP59

OFFICIAL USER GUIDE





Get to know your phone







Teams video meetings

Schedule a Teams meeting from your phone

- 1. From the **Calendar** screen, tap the **calendar icon** in the bottom right.
- Enter the title, add the participants, and select start time and end time.
 You can enable the All day feature to set up whole-day meetings.
 You can enable the Share to channel feature to schedule a channel meeting.
- 3. Enter the location and select the repetition period.
- 4. To show others your status during this time, tap the Show as field and then select Busy, Free, Tentative, or Out of office.
- 5. Optional: Enter the description of the meeting.

View meeting details

- 1. From the Calendar screen, tap the desired meeting.
- 2. Tap **See more** on the right of the screen.

Join a scheduled Teams meeting

From the **Calendar** screen, tap **Join** beside the desired meeting.

Responding to the meeting invitation

- 1. From the Calendar screen, tap the desired meeting.
- 2. Tap **RSVP** on the right of the screen.
- 3. Select the desired response: Accept, Tentative, or Decline

Teams basic call handling

Making a call to a number or contact

- 1. From the **Calls** screen, tap a favorite or recent number or tap the **phone icon** to dial a number.
- 2. From the **People** screen, tap a contact.

 Tap the **phone icon** underneath the contact to place an audio call or tap the **video icon** to place a video call.







Answering a call

Pick up the handset, press the **Speakerphone** key, press the **Headset** key, or tap **Accept**.

Muting and unmuting audio

- 1. During a call, press the **mute key** on the phone or tap on the touch screen. The mute key glows red.
- 2. To unmute audio, press the **mute key** on the phone or tap on the touch screen.

Placing a call on hold

During a call, press the **hold key** or tap ••• to put a call on hold.

Transferring calls

- 1. During a call, press the **transfer key** or tap ••• Transfer > Transfer now or Consult first The call is placed on hold.
- 2. Enter the contact information to search and then select the desired contact. Then the call is connected to the number which you are transferring to.

Teams voicemail

NOTE: If your company uses ring groups, please be sure to talk to HelloSpoke support staff before setting up your voicemail. When a user in a Ring Group declines a call, Teams will send the call to their voicemail, NOT move the call to the next person in the Ring Group.

Setting up and editing voicemail settings

- 1. Tap your initials in the upper right corner of the screen.
- 2. Tap Settings.
- 3. Tap Calling.
- 4. Tap **Change voicemail greetings** and follow the prompts.

Accessing your voicemail

- 1. Tap **Voicemail** on the home screen or push the **voicemail** key on the phone.
- 2. From the Voicemail screen, tap the desired voicemail.
- 3. Tap to play the voicemail.
 You can drag the slider to skip forward the playing or rewind the playing.
 You can adjust the playback speed or pause.
- 4. Voicemails will also be emailed to you with a transcription and audio file attachment.

